

WS-02987A-08-0180



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ORIGINAL

OPEN MEETING AGENDA ITEM  
ARIZONA CORPORATION COM

UTILITY COMPLAINT FORM

2013 JUN 12 P 12:38

**Investigator:** Richard Martinez

**Phone:**

**Fax:**

**Priority:** Respond Within Five Days

ARIZONA CORPORATION COM  
DOCKET CONTROL

**Opinion No.** 2013 - 111108

**Date:** 6/11/2013

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

Arizona Corporation Commission

DOCKETED

JUN 12 2013

**Complaint By:** **First:** Joanne **Last:** Barr

**Account Name:** Joanne Barr

**Home:** (000)



**Street:**

**Work:**

**City:** Queen Creek

**CBR:**

**State:** AZ **Zip:** 85142

**is:** Cellular

**Utility Company:** Johnson Utilities L.L.C. d/b/a Johnson Utilities Company

**Division:** Water

**Contact Name:**

**Contact Phone:** (

**Nature of Complaint:**

Docket # WS-02987A-08-0180

Due to poor customer service, I disagree with any increase in water/sewer service by Johnson Utilities. In less than 1 yr, this company twice contaminated the drinking water (e-coli and other and recently caused the contamination of a lake in my subdivision (San Tan Heights Subd.) This caused a fowl stench in the community for over a week and the drainage of the lake. This caused further distress among citizens, whom were scrambling to save the young water fowl and turtles in the lake.

Being that Johnson Utility holds a monopoly in the area, we as a community need more oversight and cost control of them,

Thank you,  
Joanne Barr

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

6/11/13

Emailed to the Phoenix office for docketing.

FILE CLOSED.

\*End of Comments\*

**Date Completed:** 6/11/2013

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